4×C

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4XC MANUALS AND GUIDES

ACUITY TRADING TOOLS USER GUIDE

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4XC MANUALS AND GUIDES

ACUITY TRADING TOOLS USER GUIDE

Spark your Trading

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WHAT ARE THE ACUITY EXPERT ADVISORS?

The Expert Advisors are a part of an advanced AI-Powered Trading Tool that collects, analyses, and delivers the latest market information, empowering you with a wealth of knowledge. These are expert advisors are Signal Centre & Economic Calendar.

INSTALLING THE EXPERT ADVISORS TOOLSET

1

DOWNLOAD 4XC MT4/MT5

The 4XC MT4 or MT5 client is required to make use of the proprietary AI tool-set. Download by following either of these links: <u>MT4/MT5</u>

2

4

DOWNLOAD EXPERT ADVISORS

Download the Acuity Trading tool for your platform by following **this link**.

3

LOGIN TO YOUR 4XC MT4/MT5

Our Expert Advisor Widgets can be installed on your 4XC MT4 or MT5 Windows client.

RUN THE INSTALLER

After logging in successfuly, run the installer. Follow the instructions to complete the installation.

5

FINALIZING INSTALLATION

After you have followed all of the previous steps, restart your 4XC MT4/MT5 client to complete the installation.

* You will have an option of accessing the "Settings" menu, where you can select the option to allow DLL imports (required for the expert advisors to run in MetaTrader) and modify Internet Explorer Trusted Sites settings.



ACTIVATE THE PLUGIN FOR MT4 OR MT5

1

MT4 ACTIVATION

1. After completing the MT4 installation, open the platform.

2. Click on the "AutoTrading" button at the top.

🚾 153026: 4xCube MetaTrader 4 - EURUSDxx,H1	
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2

MT5 ACTIVATION

1. After completing the MT5 installation, open the platform.

2. In this case, click on the "Algo Trading" button at the top.



Symbols Details | Trading | Ticks Navigator 😥 ExpertMAMA 🞓 ExpertMAPSAR 😥 ExpertMAPSARSizeOptimized **BEGIN USING YOUR AI-POWERED PLUGIN** 🗄 📄 Examples Cree Dah 12 4XC (Acuity) - Economic Calendar You are now ready to access your 12 4XC (Acuity) - Signal Centre Trade Ideas new powerful Expert Advisors tools! 🗄 🖻 🔁 Examples - 😥 Services 🗄 – 🦰 Market 🗝 🛨 Favorites Common Favorites



3

×

UNINSTALLING THE EXPERT ADVISORS

X 4XC Widgets for MT5 Installer	×
	Program Maintenance Repair
4×c	Repairs errors in the most recent installation by fixing missing and corrupt files, shortcuts, and registry entries. Remove Remove the 4XC Expert Advisor from your computer.
	Back Install Cancel

Run the installer and follow the installation procedure outlined previously. At the last step the EA will be removed.



Once the process is complete you will be shown this screen, to signify that the Expert Advisors have been uninstalled. > ACUITY TRADING TOOL USER GUIDE

ISSUES & SOLUTIONS

TROUBLESHOOTING COMMON PROBLEMS



ERROR MESSAGE OCCURS WHILE RUNNING THE INSTALLER

Possible reason: If you have an older installation of the expert advisors, those files might have become corrupt and prevent an updated installer to successfully complete the process.

Resolution Steps

- 1. Uninstall the expert advisors from the "Add/Remove Programs" section in Windows.
- 2. Run the installer again.
- 3. If the problem persists, please contact 4XC's customer support team

2

AFTER INSTALLING AND ATTACHING THE EA TO A CHART, AN ERROR MESSAGE "PLEASE INPUT YOUR API KEY" APPEARS

Possible reason: For older versions of the installer the API key was written in the downloaded file name. This is where the authorisation process run by the EA was getting the account information from. Newer versions (as of October 2021) should not have this problem.

Resolution Steps

- 1. Copy the following API key from here: 618c140c-ac82-4099-b2f4-4e81ef26e94f
- 2. Input the copied API key into the window below and click Login.
- 3. If the above step doesn't resolve the problem, please report it to 4XC's customer support team.

🔧 Login	×
Please input API key	
Login	

3

AFTER INSTALLING AND ATTACHING THE EA TO A CHART, THE EA DOES NOT LOAD, AND NO ERROR MESSAGE IS DISPLAYED

Possible reason: The Acuity/Signal Centre EAs load the widgets using external scripts and DLLs, and this option may be disabled in MetaTrader for security reasons.

Resolution Steps

- 1. Attach the EA to the chart again by double-clicking the EA or by right-clicking it and selecting "**Attach to a chart**".
- 2. In the Expert Advisors Settings menu that comes up, access the "Common" tab.
- 3. Make sure that "Allow DLL imports" in the Safety section is checked:

Expert - Acuity Research Terminal		?	\times
About Common Dependencies Common Long & Short	Safety Allow DLL imports Allow import of external experts Allow modification of Signals settings		
Live Trading	OK Cancel	Rese	et .

4

AFTER INSTALLING AND ATTACHING THE EA TO A CHART, AN ERROR "ACCESS TO SERVER NAME DENIED" APPEARS

Possible reason: When expert advisors are set up on an account, we ensure that only specified MetaTrader servers are permitted or "white-listed". This error usually arises if the server that the user is connecting from, has not been added to the White-list.

Resolution Steps

- 1. Check that the server you are connecting to belongs to 4XC and has given you access to the Acuity/Signal Centre expert advisors.
- 2. If yes, please reach out to 4XC's customer support team and request to add this server into the white-list.
- 3. If not, please make sure you are connecting to the server that belongs to 4XC and has given you access to the expert advisors.



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