



LEGAL DOCUMENTATION

PRIVACY POLICY

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Effective Date: 28.06.2024

1. Our Commitment to You

We understand the importance of maintaining the confidentiality and privacy of your information. By entrusting us with your information, we assure you of our commitment to keep it private. We have taken measurable steps to protect the confidentiality, security, and integrity of your information.

2. Collection of Information

If you decide to cooperate with us and become our client, we will require certain information from you. We may collect your information directly from you or from other sources, including credit reference agencies, fraud prevention agencies, banks, other financial institutions, third-party authentication service providers, and public registers. This information includes, but is not limited to, personal details such as name, address, date of birth, contact details, and payment details, including credit card, debit card, and bank account information.

We may also collect information regarding your use of our website(s), such as pages visited, frequency, duration of visits, and trading activities. From time to time, we may request further information to help us improve our services to you or our activities under our relevant agreement, or to comply with applicable regulations.

3. Use of Information

We will use, store, process, and handle your personal information in connection with the furtherance of the agreement between us, in accordance with the Processing of Personal Data (Protection of the Individual) Law of 2001, as amended or replaced from time to time.

Your information, which is not in the public domain or already possessed by us without a duty of confidentiality, will be treated as confidential. It will not be used for any purpose other than in connection with the provision, administration, and improvement of our services to you, or the furtherance of our agreement, establishing and managing your account or relationship with us, reviewing your ongoing needs, enhancing customer service and products, providing you with relevant information or opportunities, conducting anti-money laundering and due diligence checks, for research and statistical purposes, and for marketing purposes (according to the agreement).

By entering into an agreement with us, you consent to the transmittal of your personal information outside the European Economic Area, in accordance with the provisions of the Processing of Personal Data (Protection of the Individual) Law of 2001.

4. Contacting You

For the purpose of administering the terms of our agreement, we may contact you directly by telephone, fax, email, or post. If you agree, we or any of our affiliates may also contact you from time to time by telephone, fax, email, or post for marketing purposes to inform you about products or services that may be of interest to you or to conduct market research.

5. Disclosure of Information

Under the agreement, we have the right to disclose your information in certain circumstances, including but not limited to:

- When required by law or court order
- When requested by any regulatory authority
- To relevant authorities for fraud, money laundering, or other illegal activities
- To credit reference and fraud prevention agencies, third-party authentication service providers, banks, and other financial institutions
- To our professional advisors
- To other service providers for record-keeping, email transmission, messaging, statistical purposes, or marketing
- To market research call centers for surveys
- When necessary to defend or exercise our legal rights
- At your request or with your consent
- To our affiliates and employees to further the agreement

6. Safeguard Measures

Your information is stored on secure servers. We limit access to your information only to those employees or partners who need it to carry out the agreement. We have procedures in place to safeguard and use your information, including requesting our affiliates and employees to maintain confidentiality. We will retain your information for as long as required by applicable regulations and laws.

7. Change of Information

You may inform us at any time that your information has changed or that you wish for us to delete information we hold about you by emailing us at info@4xc.com. We will change or delete your information in accordance with your instructions, except where we are required to retain it for regulatory or legal purposes.

8. Right of Access

Under the Processing of Personal Data (Protection of the Individual) Law of 2001, you have the right to obtain a copy of any personal information we hold about you and to advise us of any perceived inaccuracy. To make a request, please contact us by email at info@4xc.com, verifying your identity and specifying the information you require.

9. Questions

If you have any questions regarding this policy, wish to access or change your information, have a complaint, or have any questions about security on our website, please email us at info@4xc.com.

10. General User Data

Questions about third-party sites referred to in the policy can be directed to info@4xc.com.

10. Update of this Policy

This policy is subject to change without notice. For this reason, you are advised to look for updates from time to time.